



CONTACT CDC

For Assistance and Information to Help
Patients Returning from Travel Abroad

CDC-INFO National Contact Center

All topics for clinicians and general public (English and Spanish)

- ▶ 8 am to 8 pm Eastern, M–F: toll-free 800-CDC-INFO (800-232-4636)
- ▶ Email form: www.cdc.gov/info

CDC Emergency Operations Center

Emergency or urgent patient care assistance (not intended for use by general public)

- ▶ 24/7: 770-488-7100

CDC Drug Service

Distribution of special biologic agents and drugs

- ▶ Formulary: www.cdc.gov/laboratory/drugservice/formulary.html
- ▶ 8 am to 4:30 pm Eastern, M–F: 404-639-3670
- ▶ After hours/weekends/holidays: 770-488-7100
- ▶ Email: drugservice@cdc.gov

Chikungunya, Japanese Encephalitis, Tickborne Encephalitis, and Yellow Fever

Assistance with diagnostic testing for these diseases and for questions about antibody response to yellow fever vaccination

- ▶ Division of Vector-Borne Diseases, 8 am to 4:30 pm Mountain, M–F: 970-221-6400
- ▶ Viral Special Pathogens Branch can also assist for tickborne encephalitis, 8:30 am to 5:30 pm Eastern, M–F: 404-639-1115
- ▶ After hours/weekends/holidays: 770-488-7100




Dengue

Dengue diagnostic testing assistance

- ▶ 8 am to 5 pm Atlantic (office in Puerto Rico), M–F: 787-706-2399
- ▶ After hours/weekends/holidays: 770-488-7100
- ▶ Clinical/laboratory guidance: www.cdc.gov/Dengue/clinicalLab/index.html



THINK TRAVEL
MAKE TRAVEL HEALTH PART
OF THE CONVERSATION.

 @CDCTRAVEL
 CDC TRAVELERS' HEALTH
 CDCTRAVEL
800-CDC-INFO (800-232-4636)

Malaria Hotline

Assistance with diagnosis or management of suspected cases of malaria

- ▶ 9 am to 5 pm Eastern, M–F: 770-488-7788 or toll-free 855-856-4713
- ▶ Emergency consultation after hours/weekends/holidays: 770-488-7100, ask for a Malaria Branch clinician

Parasitic Diseases (other than malaria)

Hotline

Assistance with evaluation and treatment of patients suspected to have a parasitic disease

- ▶ 8 am to 4 pm Eastern, M–F: 404-718-4745
- ▶ Emergency consultation after hours/weekends/holidays: 770-488-7100, ask for an on-call clinician in Parasitic Diseases
- ▶ Email: parasites@cdc.gov

DPDx

Online parasitic diseases diagnostic assistance service for laboratorians, pathologists, and other health professionals

- ▶ www.cdc.gov/dpdx/contact.html

Rickettsial Diseases

Diagnostic and treatment assistance

- ▶ 8 am to 4:30 pm Eastern, M–F: 404-639-1075
- ▶ Emergency consultation after hours/weekends/holidays: 770-488-7100, ask for an on-call clinician in Rickettsial Diseases

Viral Hemorrhagic Fevers

Diagnosis

Consultation for diagnosis and reporting suspected cases in, or requiring evacuation to, the United States

- ▶ 8:30 am to 5:30 pm Eastern, M–F: 404-639-1115
- ▶ Emergency consultation after hours/weekends/holidays: 770-488-7100

Treatment

Requests for ribavirin through the Food and Drug Administration (FDA): 301-736-3400

